

Patient Round Up

11th August
2017

NHS Crawley CCG and NHS Horsham and Mid Sussex CCG

Crawley Hospital Urgent Treatment Centre

Transformation of urgent care at Crawley Hospital is now complete. The final stage of the work was the refurbishment and upgrade of the Urgent Treatment Centre (UTC). It's intended to improve patient experience by providing modern, airy and colourful facilities. It plays a vital part of NHS Crawley Clinical Commissioning Group's plan to provide care closer to home and includes:

- A larger, modern adult waiting area
- An open plan reception desk to improve communications
- Separate waiting areas for young children and teenagers, giving greater privacy
- A baby change room in the children's waiting area
- Two sets of doors to improve access
- A drop down point at the reception desk for wheelchair users

The UTC is a walk-in service, open 24/7 365 days a year which treats injuries or illnesses that are urgent but not life threatening, e.g. chest infections, sprains and strains, broken bones, minor burns and scalds, minor head and eye injuries, bites and stings. Improvements include:

- A primary care walk-in service open 8am till 8pm every day
- Piper ward, for those who need care but are not so unwell they need to be in an acute hospital
- An expanded Clinical Assessment Unit, a referral only service which provides rapid assessment and treatment for a number of conditions which do not need admission to an acute hospital.

<http://www.sussexcommunity.nhs.uk/news/New-Clinical-Assessment-Unit-and-new-bedded-Piper-Ward-opens-at-Crawley-Hospital.htm>

Brighton and Sussex University Hospitals NHS Trust

The Care Quality Commission has found significant improvements in services provided by Brighton and Sussex University Hospitals NHS Trust. CQC inspectors visited the Princess Royal Hospital at Haywards Heath, and the Royal Sussex County Hospital in Brighton in April to review the progress made by the trust since its last inspection.

In April 2016 the trust had been rated 'Inadequate' and placed into special measures. As a result of this latest inspection, the trust's overall rating has now been revised to 'Requires Improvement'. CQC is recommending that the trust should remain in special measures for a further period.

<http://www.cqc.org.uk/news/releases/brighton-sussex-university-hospitals-nhs-trust-shows-improvement-says-cqc>

People with mental health problems in Sussex and East Surrey live up to 20 years less than the general population according to new research published today.

Sussex and East Surrey Sustainability and Transformation Partnership (STP), brings 24 health and social care organisations together to focus on how patient care can be improved within the

resources available. Click on the link for more details [Mental health in Sussex and East Surrey](#)

Sussex and East Surrey STP has identified mental health as one of its priorities and is undertaking a review of how mental health services are funded, planned and provided across the area. The review will look at how the voluntary sector, local authorities and NHS can work better together to meet the needs of the patients, carers, families and local communities we serve. It will be completed by early Autumn 2017. Sam Allen is CEO of Sussex Partnership NHS Foundation Trust, and responsible for chairing the Sussex and east Surrey STP mental health review, supported by Wendy Carberry, Chief Officer for High Weald Lewes and Havens Clinical Commissioning Group.

West Sussex Survey: Have your say on 'Learning, training and work for people with a lifelong disability or autism', ends 11 September

To find out about the support that helps people to prepare for, find or stay in work, [click here](#).

We want to understand the challenges, what's working well, and hear about the barriers to employment. The survey covers Early Years, School, College and Adult Support, so is relevant for those working across children's, adults and the private and voluntary sector. Please spare some time to have your say and share with your own contacts to have their say. Contact Lisa Loveman, Commissioning Manager if you have any questions.

Email: lisa.loveman@westsussex.gov.uk

West Sussex : Adult social care in West Sussex: Talk Local sessions until October 2017

Our vision for the future is to reach out to people in their communities to help support their independence and quality of life. We are running a trial in four areas of West Sussex, to test out a new approach to support residents who have adult social care needs. We want to meet people, their families and carers in local settings to talk about the support they need.

A trial in four areas of West Sussex:

Residents in Broadfield, Bewbush, Gossops Green, Ifield, Southgate or Tilgate can contact our team to start a conversation about any help or support you, or a family or friend, may need to live independently. You can either drop-in or book a time which suits you. Residents in East Grinstead can contact our team:

Phone: 01243 642121 or Email: socialcare@westsussex.gov.uk

<https://www.westsussex.gov.uk/campaigns/supporting-lives-connecting-people/>

Well Being resources in Libraries: Reading Well Books on Prescription

West Sussex libraries are part of the national Reading Well Books on Prescription scheme. Books can be 'prescribed' by GPs, or other health professionals, from approved book lists on mental health and dementia. Ask at your local library or Email:

readingwell@readingagency.org.uk. [Click here for further information](#)

Contact the Elderly

Contact the Elderly is the only national charity solely dedicated to tackling loneliness and social isolation among older people. Supported by a network of volunteers, the charity organises monthly Sunday afternoon tea parties for small groups of older people, aged 75 and over, who live alone, offering a regular and vital friendship link every month.

Phone: 01273 8054510 or email julia.rivas@contact-the-elderly.org.uk

<http://www.contact-the-elderly.org.uk/>

Crawley CCG and Horsham CCG AGM – Save the date 21 September

The AGM will be held after the Governing Body meeting at the Martlets Shopping Centre, Civic Way, Burgess Hill RH15 9NN. Please note that teas and coffees will be available at the AGM, but no other refreshments will be provided. Look at relevant websites for more information:

<http://www.crawleyccg.nhs.uk/about-us/public-meetings/>

<http://www.horshamandmidsussexccg.nhs.uk/about-us/public-meetings/>

Ongoing Engagement, Consultations, Campaigns, Events

Horsham Locality Patients Group – Creating a Healthy Horsham 21 September 9:30am to 1pm

Horsham patient groups have come together to host this event which will focus on: improving health service provision in the Horsham locality; enhancing health and wellbeing; why it's important and how to do it.

Booking via Event Brite <http://bit.ly/2uEUpaq>

Any questions please contact :

HSCCG.ContactUs-HorshamAndMidSussexCCG@nhs.net



Seminar
Leaflet_public.pdf

Views sought on evening and weekend access to GP services, ends 15th September

Patient and public views are sought on proposals for access to evening and weekend GP Practice services, shared across a local area. Working in partnership, NHS Crawley CCG and NHS Horsham and Mid Sussex CCG have launched a survey to find out how local people might prefer to access GP Practice services outside of the normal weekday hours of 8.00am to 6.30pm. <http://www.smartsurvey.co.uk/s/GPExtendedAccessSurvey>

Any questions or requests for paper copies of the survey:

Tele: 01293 600300 ext. 4138 (The Primary Care and Community Development Team)

Email: HSCCG.Primary-Care@nhs.net with subject heading 'GP Extended Access Survey'.

Working differently to #HelpMyNHS in our 5 Communities

While more people than ever are calling on its services, our NHS is facing its biggest financial challenge. And as the different parts of the NHS are working together to find solutions, the NHS needs us, the people it was set up to serve, to do our bit as well.

Do something small to #HelpMyNHS. By adding your name and support to our pledge wall, you'll be demonstrating your commitment for our local NHS. Complete on line:

<http://www.crawleyccg.nhs.uk/news/working-differently-to-helpmynhs-in-our-5-communities/>

<http://www.horshamandmidsussexccg.nhs.uk/news/working-differently-to-helpmynhs-in-our-5-communities>

Show your support via Twitter using the hashtag #HelpMyNHS View some of our pledges in the video here: <https://www.facebook.com/NHSHorshamandMidSussexCCG/>

NHS England - Consultation on treatments of low priority for NHS funding, ends 21 Oct

NHS England announced the publication of a joint consultation recommending that 18 treatments, which cost the NHS £141 million a year, should not be routinely prescribed in primary care. Instead these funds could be re-directed to high priority areas including mental health and primary care. This follows on from our work identifying items that could be considered low priority for NHS funding earlier this year.

<https://www.engage.england.nhs.uk/consultation/items-routinely-prescribed/consultation/intro/>

NHS 111 – Sussex Service, survey ends soon

The NHS 111 service is available 24 hours a day, 365 days a year and is free to call. Locally across Sussex, there are more than 7000 calls made to NHS 111 every single week - clearly it is a key part of the NHS in this area, and we all need it to work as effectively as it possibly can.

The 111 phone service is vital not only in terms of providing advice and support for people with urgent, but not life-threatening, health concerns, but it also plays a central role in managing demands on other parts of the local health service - especially A&E, and GP surgeries.

The NHS 111 survey for Sussex is launched for a 5 week period and is asking people what they want the Sussex NHS 111 to do. This will give a better idea about what people want and therefore what needs to be procured, with the money available. The re-procurement for the service will start in 2018, with the new service going live in April 2019.

Please take just a few minutes to let them know your views about the future of the NHS 111 service across Sussex. You can do this by [completing the survey here](#). If you have any questions or if you want to receive a paper copy, please contact the 111 Transformation Team on 07711920424 or email us at: cwscg.sussex111transformation@nhs.net

NHS England - Gender identity services for adults , survey ends 30 September

Feedback is welcomed from members of the public, patients, organisations and clinicians.
<https://www.engage.england.nhs.uk/survey/gender-identity-services-for-adults/>

