

# Patient Round Up

14th August  
2017

NHS Crawley CCG and NHS Horsham and Mid Sussex CCG

## Mayor opens new memorial garden at Crawley Hospital

A new memorial garden at Crawley Hospital has been unveiled by the mayor. Named the Jim Smith memorial garden it provides an increased seating area, a music facility, shrubs and flowers and a mural depicting Jim's life. The garden is dementia friendly and helps to improve the experience for both patients and staff. The garden has been possible through a £12,000 Tesco Bag of Help community grant and a £700 donation from the Jim Smith memorial fund.

For more information and pictures taken during the opening ceremony please visit:

<http://bit.ly/2uEMLNv>

### Contact:

Sussex Community Foundation Trust – Paul Somerville, Senior Communications Manager,  
[SCFTpaul.somerville@nhs.net](mailto:SCFTpaul.somerville@nhs.net)

People can show their support of the Trust and their local NHS by joining as a member:

[www.sussexcommunity.nhs.uk/member](http://www.sussexcommunity.nhs.uk/member)

## Horsham and Mid Sussex CCG : GPnotA&E in East Grinstead

Did you know all children aged 0-5 years and who are registered with an East Grinstead GP can access same day appointments? If you are concerned about your child's health and need urgent but not emergency help or advice, contact your local East Grinstead GP. If registered with one of the four practices, they can provide your child (aged five years and under) with a same day appointment. Dr Stephen Bellamy, East Grinstead GP and Clinical Commissioning Group (CCG) locality lead for Mid Sussex, said: "As part of our #GPnotA&E campaign we want to ensure parents receive the right care in the right place and don't spend time waiting in A&E or elsewhere, when they don't need to. Children can receive the care they need right here in our local community. See our web page for more information

<http://www.horshamandmidsussexccg.nhs.uk/news/gpnotae-in-east-grinstead/>

- The four practices that offer same day appointments for registered children aged 0-5 include Moatfield Surgery, Judges Close Surgery, Ship Street Surgery and Crawley Down Health Centre
- Late-night East Grinstead pharmacy Lloyds Pharmacy Inside Sainsbury's, Brooklands Way, RH19 1DD. Tel: 01342 302295
- NHS Helpline, call 111
- Out of hours GP service (evenings, weekends and bank holidays) call 111
- Calls to 111 are free from mobiles and landlines
- Minor Injuries Unit at Queen Victoria Hospital, East Grinstead (open 8am-7:30pm daily)
- The Urgent Treatment Centre at Crawley Hospital (open 24 hours, seven days a week). Just walk in, no appointment needed

• Information sheets:  
<http://www.horshamandmidsussexccg.nhs.uk/your-health/childrens-health/Crawley>

### **Crawley CCG and Horsham CCG AGM – Save the date 21 September**

The AGM will be held after the Governing Body meeting at the Martlets Shopping Centre, Civic Way, Burgess Hill RH15 9NN. Please note that teas and coffees will be available at the AGM, but no other refreshments will be provided. Look at relevant websites for more information:  
<http://www.crawleyccg.nhs.uk/about-us/public-meetings/>  
<http://www.horshamandmidsussexccg.nhs.uk/about-us/public-meetings/>

**East Grinstead Age UK and District : Save the date: 12 September, at 11am Swan Mead Centre, Queens Road in East Grinstead.** Talk about Air Ambulance.  
For more details check the attachment on the right hand side.



170912 AUKEG&D talk by Air Ambulance.pdf

### **Crawley Community Connections – Charity**

The latest e-bulletin which gives you a quick flavor of the news and events which are happening locally. Remember if you want to share a job, or news or event item with Crawley Community & Voluntary Service you can do so direct through this [link](#) which you can access on Crawley Community Connector [news page](#)

This edition of this bulletin includes:

- CCVS Equality and Diversity Workshop.
- Funding Updates
- Training, Events, Corporate

#### [Crawley Community & Voluntary Service](#)

[Contact us](#) for more information

Website: [www.crawleycvcs.org](http://www.crawleycvcs.org)

**Domestic Violence in Crawley. Thursday 5th October, 9.30am-11.30am** in the Civic Hall in Crawley.

The Crawley Community Safety Forum is holding a briefing for frontline workers on hate crime. This is aimed at anyone who in the course of their day to day work might come across those affected by or at risk of domestic violence.

Speakers will include Sussex Police, Worth Services, Relate and Rape Crisis Surrey & Sussex.

Although this is a free event, you will need to book your place. RSVP to [trish.emmans@crawley.gov.uk](mailto:trish.emmans@crawley.gov.uk).

TEL: 01293 657011 WEBSITE: [www.crawleycvcs.org](http://www.crawleycvcs.org)



Domestic Abuse Briefing for Frontline V

### **CCVS SURVEY 2017 - COLLABORATIVE WORKING ends Friday 1st September 2017**

**Prize Draw winners informed: Week commencing Monday 4th September**

**Please only respond to this survey if you are a voluntary or community sector organization. Thank you for your time and help!**

This year the CCVS annual survey is all about collaborative working. In the current climate of cuts and increased demand, collaborative working is more important than ever. We want to know about collaborative working in the sector that has worked well, and are especially

interested in examples of creative partnerships that have benefitted people in Crawley. We also want to know about your frustrations around collaborative working, and to identify barriers to moving forward. Based on your feedback, we will make recommendations for action, and share this with all partners.

[survey link here](#)

TEL: 01293 657011 website: [www.crawleycvs.org](http://www.crawleycvs.org)

### **Exploring the possibility of a Community Shed in East Grinstead - 11th September, 2-4, East Grinstead Library**

**Men's Sheds** have over the past few years been developing across West Sussex. Some of the initial findings from the Supporting Lives Innovation Pilot operating in East Grinstead, have indicated that there may be a lack of facilities available that are attractive to older men, which may leave them vulnerable to isolation and/or loneliness. To gauge interest and potential interest of setting up this project in East Grinstead.

For more information, please contact Paul Niner [paul.niner@westsussex.gov.uk](mailto:paul.niner@westsussex.gov.uk) . Voluntary Sector Relationship Officer (Crawley and Mid Sussex), Partnerships and Communities Team, Communities and Public Protection Directorate, West Sussex County Council. Internal – 28359 – External 03302228359

### **West Sussex : Adult social care in West Sussex: Talk Local sessions until October 2017**

Our vision for the future is to reach out to people in their communities to help support their independence and quality of life. We are running a trial in four areas of West Sussex, to test out a new approach to support residents who have adult social care needs. We want to meet people, their families and carers in local settings to talk about the support they need.

#### **A trial in four areas of West Sussex:**

Residents in Broadfield, Bewbush, Gossops Green, Ifield, Southgate or Tilgate can contact our team to start a conversation about any help or support you, or a family or friend, may need to live independently. You can either drop-in or book a time which suits you. Residents in East Grinstead can contact our team:

Phone: 01243 642121 or Email: [socialcare@westsussex.gov.uk](mailto:socialcare@westsussex.gov.uk)

<https://www.westsussex.gov.uk/campaigns/supporting-lives-connecting-people/>

### **A reminder about an online survey seeking views on services for people with a learning disability or autism. Ends: 11th September.**

We want to understand the challenges, what's working well, and hear about the barriers to employment. The survey covers Early Years, School, College and Adult support and so is relevant for those working across children's, adults and the private and voluntary sector. Please spare some time to have your say - go online [here](#) and spread the word to your own contacts to have their say. [Lisa Loveman](#), Commissioning Manager, is leading this work and can be contacted for further information.



### Transforming Care Share and Learn webinar:

**Helping people with a learning disability to give feedback.** Thursday 31 August 2017 - 12:30 to 13:30 (UK)

NHS England's Insight and Learning Disability Engagement teams recently published their [bite-size guide to helping people with a learning disability to give feedback](#). To complement this they are hosting [a webinar featuring examples of work the two teams have done](#). It will be of particular interest to staff working in Patient Experience and Communication and Engagement roles and will help them to engage and include people with a learning disability. These webinars aim to support people to improve the quality of care for people with a learning disability and/or autism. More information on forthcoming and previous webinars is on the [NHS England website](#).

### Horsham and Mid Sussex Voluntary Action E-Bulletin. August 16, 2017

#### Content and links to access information:

- [NEWS](#)
- [FUNDING](#)
- [JOB OPPORTUNITIES](#)
- [TRAINING](#)
- [EVENTS](#)

Contact details: [volunteercentre@hamsva.org.uk](mailto:volunteercentre@hamsva.org.uk)

Website: [www.hamsva.org.uk](http://www.hamsva.org.uk)

### Ongoing Engagement, Consultations, Campaigns, Events

#### Horsham Locality Patients Group – Creating a Healthy Horsham 21 September 9:30am to 1pm

Horsham patient groups have come together to host this event which will focus on: improving health service provision in the Horsham locality; enhancing health and wellbeing; why it's important and how to do it.

Booking via Event Brite <http://bit.ly/2uEUaq>

Any questions please contact :

[HSCCG.ContactUs-HorshamAndMidSussexCCG@nhs.net](mailto:HSCCG.ContactUs-HorshamAndMidSussexCCG@nhs.net)



Seminar  
Leaflet\_public.pdf

#### Views sought on evening and weekend access to GP services, ends 15<sup>th</sup> September

Patient and public views are sought on proposals for access to evening and weekend GP Practice services, shared across a local area. Working in partnership, NHS Crawley CCG and NHS Horsham and Mid Sussex CCG have launched a survey to find out how local people might prefer to access GP Practice services outside of the normal weekday hours of 8.00am to 6.30pm. <http://www.smartsurvey.co.uk/s/GPExtendedAccessSurvey>

Any questions or requests for paper copies of the survey:

Tele: 01293 600300 ext. 4138 (The Primary Care and Community Development Team)

Email: [HSCCG.Primary-Care@nhs.net](mailto:HSCCG.Primary-Care@nhs.net) with subject heading 'GP Extended Access Survey'.

#### Working differently to #HelpMyNHS in our 5 Communities

While more people than ever are calling on its services, our NHS is facing its biggest financial challenge. And as the different parts of the NHS are working together to find solutions, the NHS needs us, the people it was set up to serve, to do our bit as well.

Do something small to #HelpMyNHS. By adding your name and support to our pledge wall, you'll be demonstrating your commitment for our local NHS. Complete on line:

<http://www.crawleyccg.nhs.uk/news/working-differently-to-helpmynhs-in-our-5-communities/>

<http://www.horshamandmidsussexccg.nhs.uk/news/working-differently-to-helpmy NHS-in-our-5-communities>

Show your support via Twitter using the hashtag #HelpMyNHS View some of our pledges in the video here: <https://www.facebook.com/NHSHorshamandMidSussexCCG/>

### **NHS England - Consultation on treatments of low priority for NHS funding, ends 21 Oct**

NHS England announced the publication of a joint consultation recommending that 18 treatments, which cost the NHS £141 million a year, should not be routinely prescribed in primary care. Instead these funds could be re-directed to high priority areas including mental health and primary care. This follows on from our work identifying items that could be considered low priority for NHS funding earlier this year.

<https://www.engage.england.nhs.uk/consultation/items-routinely-prescribed/consultation/intro/>

### **NHS 111 – Sussex Service, survey ends 20 August**

The NHS 111 service is available 24 hours a day, 365 days a year and is free to call. Locally across Sussex, there are more than 7000 calls made to NHS 111 every single week - clearly it is a key part of the NHS in this area, and we all need it to work as effectively as it possibly can. The 111 phone service is vital not only in terms of providing advice and support for people with urgent, but not life-threatening, health concerns, but it also plays a central role in managing demands on other parts of the local health service - especially A&E, and GP surgeries.

The NHS 111 survey for Sussex is launched for a 5 week period and is asking people what they want the Sussex NHS 111 to do. This will give a better idea about what people want and therefore what needs to be procured, with the money available. The re-procurement for the service will start in 2018, with the new service going live in April 2019.

Please take just a few minutes to let them know your views about the future of the NHS 111 service across Sussex. You can do this by [completing the survey here](#). If you have any questions or if you want to receive a paper copy, please contact the 111 Transformation Team on 07711920424 or email us at: [cwscg.sussex111transformation@nhs.net](mailto:cwscg.sussex111transformation@nhs.net)

### **NHS England - Gender identity services for adults , survey ends 30 September**

Feedback is welcomed from members of the public, patients, organisations and clinicians.

<https://www.engage.england.nhs.uk/survey/gender-identity-services-for-adults/>

